

# ***Universities Program***

## What is iFlow BPM?

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iFlow BPM is a simple and accessible Business Process Management tool, allowing easy implementation, execution and process design. Being an **open source** platform system, is available to all companies and organizations wishing to optimize their daily business processes.

The iFlow BPM has the following benefits:

- **Elimination of red tape** on business
- **Increased productivity**
- **Reduction of operational costs**
- **Reduction of response times**
- **Automation and process improvement**
- **Increased control and efficiency**



## Why BPM in Universities?

BPM is one of the teaching tools with greater growth in the business and university market, essential to the effectiveness and efficiency of enterprises and institutions.

iFlow BPM is trying to diffuse this concept to institutions where it can be complemented by the use of the platform. The learning of the language and concepts of BPM becomes easier with the use of a direct platform. Since the iFlow BPM tool acts under an open source system, it allows any user the chance to benefit the platform, making a “user friendly” interaction with a BPM solution.

## Benefits for iFlow BPM Universities

- ⇒ **Increase employability.** The University prepares students for a growing need of BPM in companies, contributing for the preparation and employability increasing of their students;
- ⇒ **Constant innovation** through the joining to the recent BPM technologies available on an open source platform;
- ⇒ **Processes automation and costs reduction;**
- ⇒ **Efficiency and effectiveness increasing,** allowing a detailed analysis and correction of constant failures in an internal processes;
- ⇒ **Visibility increasing,** through the iFlow website: articles, marketing materials, case studies, and so on.

## Why iFlow BPM?

iFlow BPM is a platform that acts in an open source system, which allows any business or organization to use it, redesign and implement their own business processes. To better grasp the simplicity of iFlow BPM, we present you some advantages:

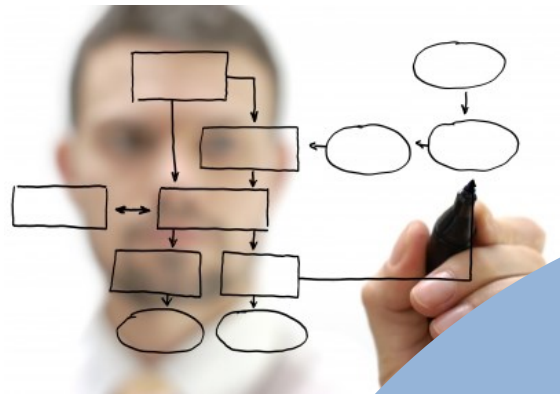
**Without Licensing Costs:** iFlow BPM is an open source platform with no licensing costs operation systems, from databases or portals.

**Fast and Easy Drawing:** allows use of the platform with a low need for training and support.

**Facility of Implementation:** just one click to implement. Installation is quick and simple.

**Facility of execution:** Implementation of iFlow BPM is simple and intuitive, in order to facilitate the realization of the tasks to develop and reduce response times between the actors.

**Community system:** iFlow BPM is an open source project that provides a community that contributes to the creation of new Ready-to-Run processes.



# Universities Program

Universities Program is presented in 3 structured levels:

	<i>Basic</i>	<i>Average</i>	<i>Advanced</i>
<i>iFlow BPM in class</i>	✓	✓	✓
<i>Implementation at University</i>		✓	✓
<i>Basic support</i>	✓	✓	✓
<i>Advanced support*</i>		✓	✓
<i>Account Manager/ Technical**</i>		✓	✓
<i>Changes in software</i>			✓
<i>Training***</i>	✓	✓	✓
<i>Certifications</i>			✓
	<i>Immediate start</i>	<i>Contact iFlow BPM team</i>	<i>Contact iFlow BPM team</i>

\* To know more about this type of support please contact iFlow BPM team;

\*\* Access to an account manager will be included in the average support package;

\*\*\* Differentiated training according to the type of subscription .

## Universities Program

### Level of Partnership - Basic

#### Possibility to work with iFlow BPM

The iFlow BPM platform is **open source**, any institution can download and execute the platform. It is responsibility of the university the way that the platform is used.

iFlow BPM enables the universities the access to its services, including all the necessary support to understand the concept, the operation of the platform and processes creation.

This offer allows universities to access a practical platform in the teaching of BPM concepts, taught in the curricular units, having access to the basic support package provided by iFlow BPM.



## Universities Program

### Level of Partnership - Average

#### Possibility of integration in the institution

This kind of partnership allows universities to integrate the iFlow BPM platform in its processes, in a fast way to optimize them. iFlow BPM provides the necessary support according to the support package chosen (basic/advanced), and direct access to an account manager/technician as well.



## Universities Program

### Level of Partnership - Advanced

#### Possibility of users certification and changes in the platform

Universities that subscribe the Advanced level of partnership have the possibility to elaborate its own flows through certificated iFlow BPM users. To achieve that goal, users receive technical training in iFlow BPM with the consequent certification test. This allows users to acquire the necessary skills to elaborate the flows.

The Advanced level allows universities to:

- ◆ Explore a free solution and proceed to changes on the platform that make easier the integration and the operation of the platform in the institution;
- ◆ Present certificated iFlow BPM professionals , enabling the posterior training of new users in na autonomous way;
- ◆ Creation and designing of processes in an independent way, according to the progressive universities' needs;
- ◆ Creation of new using methods of iFlow BPM platform.

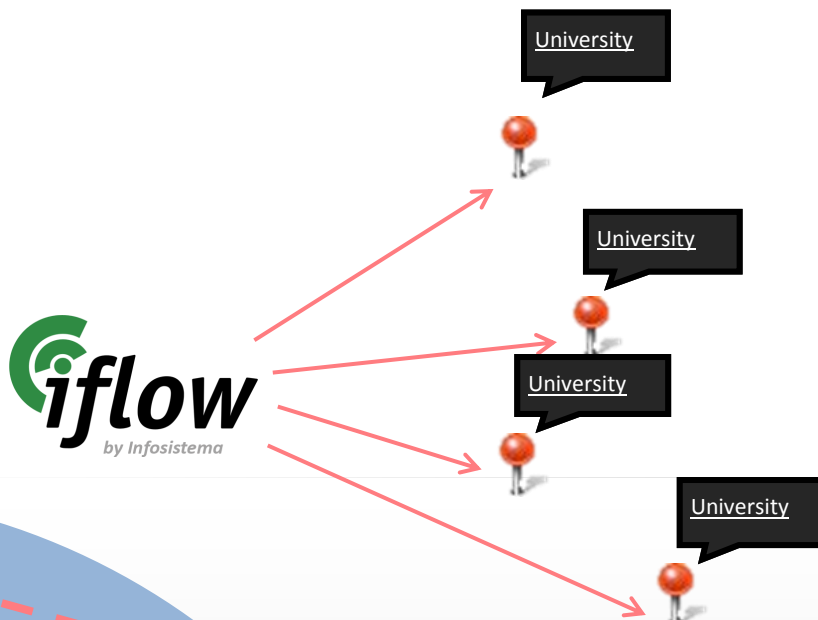
**Due to the demands of this cooperation level, iFlow BPM holds a greater degree of commitment and involvement with these universities.**



## Advantages of Certification

An University that wishes to reach the Advanced level of partnership, or to become a certified iFlow BPM university, has at its disposal a group of advantages:

- ⇒ Possibility of make any changes in the platform, adapting them to the university methodologies or just for development of new solutions;
- ⇒ Direct access to an account manager;
- ⇒ Access to specialized training;
- ⇒ Autonomy to elaborate the own university flows;
- ⇒ Become an university of reference on the iFlow BPM media.



## Become an iFlow BPM University

Universities that have an Advanced status level are treated like partners.

So, in this way, to register themselves they just need to send an email with a proposal to [universities@iflowbpm.com](mailto:universities@iflowbpm.com).

Universities that wish an average or basic partnership level need to send a request with the name of the responsible person, telephone and Skype contact and email to [info@iflowbpm.com](mailto:info@iflowbpm.com).





# Details of University Program

## *iFlow BPM in Classes*

iFlow BPM Solution is used at least in one appropriate curricular unit. iFlow BPM platform is used as a practical element in Business Process Management. Business Process Modelling Notation learning and Business Process Management Suit learning.

## *Implementation at the university*

The University has the iFlow BPM solution installed and is operating its processes. The platform is considered a vital element to the development of institution processes.

## *Account manager/ technician*

The iFlow BPM has available an account manager who goes to the university in person. However, travel costs are supported by the university.

## *Training*

The training is differentiated according to the type of program. Basic program has access to primary and free training in an user perspective. The Average program allows the access to specialized training about designing and execution of processes. Advanced program allows specialized iFlow BPM training and certification exam of their collaborators.

There are other training types that can be requested by the university through the email [partners@iflowbpm.com](mailto:partners@iflowbpm.com).

## *Support*

The available support is presented through two options: Basic and Advanced, according to the program level subscribed.

For more information about the available support please contact iFlow BPM team:

[info@iflowbpm.com](mailto:info@iflowbpm.com)

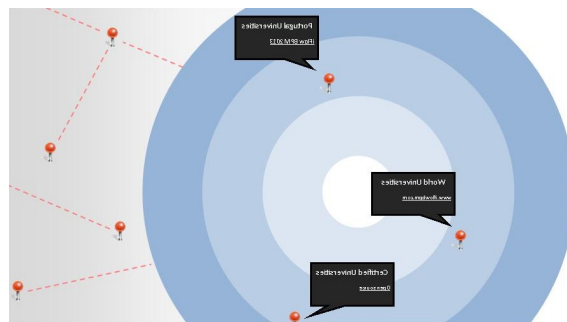
## *Certifications*

An University can certificate some of its collaborators, obtaining advantages in flow designing, platform changing and posterior training of new users.

## *Software changes*

Only the Universities with Advanced level can apply in practice them knowledge at this point.

Certification of collaborators enables universities to do any kind of tests and changes in the platform, under the knowledge and support of iFlow BPM.



**Universities Program**

iFlow BPM is supported by **Infosistema**, a solid company with high contribute in strategic development of leader companies in different areas, such as banking, industry and insurance. **Infosistema** is an IT company, responsible for the full development of iFlow BPM and provides services in the areas of Consulting, Technology and Outsourcing.

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